

CERTIFICATE

For the Code of Practice for protection of personally identifiable information (PII)
in public clouds acting as PII processors as per

ISO/IEC 27018:2019

Evidence of application of the above guidance document has been furnished,
and is audited and verified in accordance with internal procedures for:

ZAINTECH

ZainTECH Solutions FZ LLC

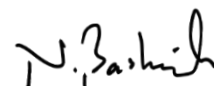
Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

The scope of this approval is applicable to:

The provision of managed secure cloud services
designed to safeguard customer privacy and
data protection, ensuring reliable service delivery across
GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaireh
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
24 Dec 2024

Global Business Bureau Certification L.L.C. Trade License Number CN-2091708 is an independent company incorporated under the commercial register of Department of Economic Development, Abu Dhabi, United Arab Emirates. Email: info@gbbcert.com

Global Business Bureau Certification LLC is affiliated with Global Business Technische Überprüfungs und Verifizierungs GmbH Bremen, Deutschland

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This certificate is supported by Security QR - Coding system. The QR Code should read the main certificate details and respective management system certification status. Should the Security QR Reader fails to read this certificate, this means that this certificate is in-valid and withdrawn.

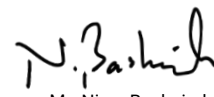
CERTIFICATE ANNEX

Associated Sites

- Site 1 ZainTECH CloudHub FZ-LLC**
Dubai Internet City, Building 11, Office 211, P.O. Box 500077,
Dubai, United Arab Emirates
- Site 2 Business Integrated Operating Systems (BIOS) ME LLC**
Dubai Internet City, Building 11, Office 201, P.O. Box 500077,
Dubai, United Arab Emirates
- Site 3 Equinix Dubai**
International Media Production Zone (IMPZ), Units F92, Sheikh Mohamed
Bin Zayed Road, Dubai, United Arab Emirates
- Site 4 Equinix Abu Dhabi**
Khazna Data Centre, Near to Ryan Private School, Masdar City,
Abu Dhabi, United Arab Emirates
- Site 5 Equinix Oman**
Service Road at Al Oqda in Wilayat Al Batinah Barka, Postal Code 789,
Oman

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- Site 6** **Mobily Riyadh**
Al Malga, Riyadh, Saudi Arabia
- Site 7** **Mobily Jeddah**
An Numan Ibn Meqrin, Jeddah, Saudi Arabia
- Site 8** **STC Riyadh**
STC Campus, Al-Mursalat, Building # 46, Riyadh – 11652, Saudi Arabia
- Site 9** **Nournet Riyadh-SA01**
Nournet, Ibn Al Haitham, An Nahdah, Riyadh 11564, Saudi Arabia
- Site 10** **Zain Bahrain BH01**
MSC2 Nuwaidrat, Bahrain
- Site 11** **Zain Bahrain BH02**
MSC1 Manama, Bahrain
- Site 12** **Zain Kuwait KW01**
ZAIN HQ1, Shuwaikh, 7th Floor, P.O. Box 22244, Safat 13083, Kuwait

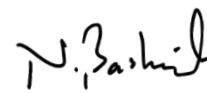
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- Site 13** **Zain Kuwait KW02**
South-Subahyia, Block 1, Parcel 6, Kuwait
- Site 14** **Zain Iraq IQ01**
Baghdad, Iraq
- Site 15** **Zain Jordan JO01**
Zain Bunker - King Hussein Business Park, Amman
- Site 16** **Zain Jordan JO02**
Zain Jordan DC - Abo Alanda, Amman
- Site 17** **Specialized Technical Services (STS)**
Abdullah Ghoasheh Street, Bldg. 1 Shaban Bld. 7th Circle,
P.O. Box 950745, Amman 11195, Jordan
- Site 18** **Hulool ZainTECH for Information Technology (One Partner)**
King Fahed Road, Al Olaya Dist 2754, Building 8233, 1st Floor,
Office #5 & 6, P.O. Box 295065, Riyadh 11351, KSA

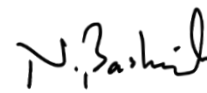
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Associated Sites

- Site 19 Data Center 1**
Jad Center, Al Madinah Al Munawarah, St 118, Amman, Jordan
- Site 20 Data Center 2**
Marj Al Hamam Area, Princess Taghreed Moh'd Street, Amman, Jordan
- Site 21 Data Center 3**
Nournet, Ibn Al Haitham, An Nahdah, Riyadh 13222, Saudi Arabia
- Site 22 Data Center 4**
King Faisal Street Mazrouya Saraya Tower, 4th Floor Mohammed Abdul
Khalid, Dammam, Saudi Arabia

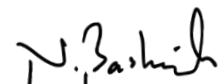
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With location at:

ZainTECH CloudHub FZ-LLC

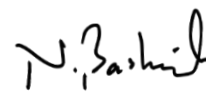
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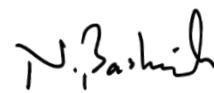
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With location at:

Equinix Dubai

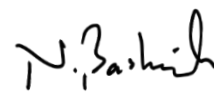
International Media Production Zone (IMPZ), Units F92,
Sheikh Mohamed Bin Zayed Road, Dubai, United Arab Emirates

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Equinix Abu Dhabi

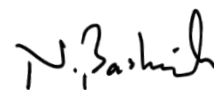
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With location at:

Equinix Oman

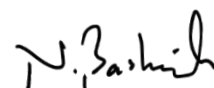
Service Road at Al Oqda in Wilayat Al Batinah Barka,
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Mobily Riyadh

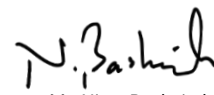
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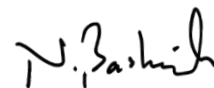
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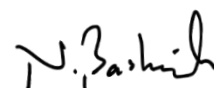
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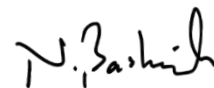
Nournet, Ibn Al Haitham, An Nahdah,
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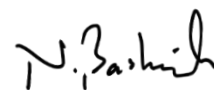
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24 Dec 2024

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Global Business Bureau Certification LLC is affiliated with Global Business Technische Überprüfungs und Verifizierungs GmbH Bremen, Deutschland

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This certificate is supported by Security QR - Coding system. The QR Code should read the main certificate details and respective management system certification status. Should the Security QR Reader fails to read this certificate, this means that this certificate is in-valid and withdrawn.

CERTIFICATE

For the Code of Practice for protection of personally identifiable information (PII)
in public clouds acting as PII processors as per

ISO/IEC 27018:2019

Evidence of application of the above guidance document has been furnished,
and is audited and verified in accordance with internal procedures for:

ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Bahrain BH02

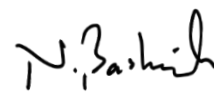
MSC1 Manama, Bahrain

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/11-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaireh
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
24 Dec 2024

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CERTIFICATE

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in public clouds acting as PII processors as per

ISO/IEC 27018:2019

Evidence of application of the above guidance document has been furnished,
and is audited and verified in accordance with internal procedures for:

zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Kuwait KW01

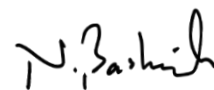
ZAIN HQ1, Shuwaikh, 7th Floor,
P.O. Box 22244, Safat 13083, Kuwait

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/12-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaireh
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
24 Dec 2024

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zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Kuwait KW02

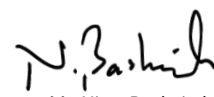
South-Subahya, Block 1, Parcel 6, Kuwait

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/13-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashairah
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
24 Dec 2024

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CERTIFICATE

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in public clouds acting as PII processors as per

ISO/IEC 27018:2019

Evidence of application of the above guidance document has been furnished,
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ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Iraq IQ01

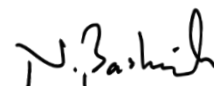
Baghdad, Iraq

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/14-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaireh
Chief Executive Officer
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24 Dec 2024

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CERTIFICATE

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in public clouds acting as PII processors as per

ISO/IEC 27018:2019

Evidence of application of the above guidance document has been furnished,
and is audited and verified in accordance with internal procedures for:

zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Jordan J001

Zain Bunker - King Hussein Business Park, Amman

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/15-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027



N. Bashair
Mr. Nizar Bashairah
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
24 Dec 2024

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CERTIFICATE

For the Code of Practice for protection of personally identifiable information (PII)
in public clouds acting as PII processors as per

ISO/IEC 27018:2019

Evidence of application of the above guidance document has been furnished,
and is audited and verified in accordance with internal procedures for:

ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Jordan J002

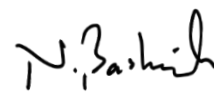
Zain Jordan DC - Abo Alanda, Amman

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/16-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashareh
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
24 Dec 2024

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CERTIFICATE

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in public clouds acting as PII processors as per

ISO/IEC 27018:2019

Evidence of application of the above guidance document has been furnished,
and is audited and verified in accordance with internal procedures for:

zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Specialized Technical Services (STS)

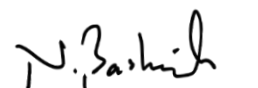
Abdullah Ghosheh Street, Bldg. 1 Shaban Bld. 7th Circle,
P.O. Box 950745, Amman 11195, Jordan

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
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Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/17-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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24 Dec 2024

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ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

**Hulool ZainTECH for Information Technology
(One Partner)**

King Fahed Road, Al Olaya Dist 2754, Building 8233, 1st Floor,
Office #5 & 6, P.O. Box 295065, Riyadh 11351, KSA

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/18-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027



N. Bashair
Mr. Nizar Bashairah
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
24 Dec 2024

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ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Data Center 1

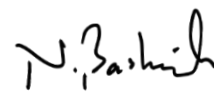
Jad Center, Al Madinah Al Munawarah, St 118, Amman, Jordan

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/19-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
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24 Dec 2024

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ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Data Center 2

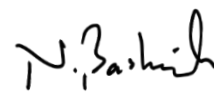
Marj Al Hamam Area, Princess Taghreed Moh'd Street,
Amman, Jordan

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/20-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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24 Dec 2024

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ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Data Center 3

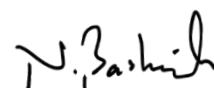
Nournet, Ibn Al Haitham, An Nahdah, Riyadh 13222, Saudi Arabia

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/21-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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24 Dec 2024

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zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Data Center 4

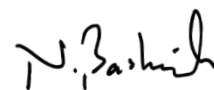
King Faisal Street Mazrouya Saraya Tower,
4th Floor Mohammed Abdul Khalid, Dammam, Saudi Arabia

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard
customer privacy and data protection, ensuring reliable service delivery
across GCC, Iraq and Jordan.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/22-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaireh
Chief Executive Officer
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24 Dec 2024

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