



CERTIFICATE

For the Information Technology Service Management System as per

ISO/IEC 20000-1:2018

Evidence of conformity with the above standard has been furnished
and is certified in accordance with internal procedures for:

ZainTECH

ZainTECH CloudHub FZ – LLC

Dubai Internet City, Building 11, Office 211,
P.O. Box 500077, Dubai, United Arab Emirates

The scope of this approval is applicable to:

The provision of IT Service Management for delivering digital solutions including Cloud, Cybersecurity and Managed Services ensuring efficiency, quality and continual improvement across GCC, Iraq and Jordan.

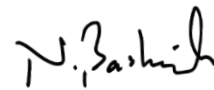
Certificate Number:
24-I1-10000069-GBBC

Initial Registration:
05 Jan 2025

Valid From:
05 Jan 2025

Valid Until:
04 Jan 2028




Mr. Nizar Bashaireh
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
05 Jan 2025

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This certificate is supported by Security QR - Coding system. The QR Code should read the main certificate details and respective management system certification status. Should the Security QR Reader fails to read this certificate, this means that this certificate is in-valid and withdrawn.